Contact Information
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## **Reopening of NCWorks Career Centers**

Washington, N.C. – We are excited to announce the NCWorks Career Centers in Beaufort, Hertford, Martin and Pitt counties will reopen to the public on October 12, 2020. To protect the health and safety of our staff, job seekers, and employers, we will reopen with a phased approach.

Beginning Monday, October 12, 2020 our NCWorks Career Centers will open to the public in an "appointment only" phase. Appointments will be no longer than 30 minutes to maintain social distancing requirements and individuals will be asked to remain in their vehicle outside, until their appointment time. Customers will need to come to their appointment alone, to reduce the number of individuals in the Center at any given time.

During this initial phase, the lobby and computer resources areas will remain closed. We will also be offering "curbside" service, weather permitting, to answer basic questions and schedule appointments. Job seekers can call or text the Center once they arrive and request "curbside" assistance. Free WiFi access is available in the parking lot of each Center.

On or about November 9, we will open all Centers to walk-in traffic with a reduced capacity. Once a Center reaches their limited capacity, a staff member will be outside to greet customers and schedule appointments. Please keep in mind that we will have limited staff, so wait times may be long for walk-in appointments. We encourage all job seekers to call or text to schedule an appointment.

We will ask all individuals entering the Centers to wear a mask. Hand sanitizer is available throughout the Center as well. Signage is posted as a reminder to maintain appropriate social distancing requirements and we ask that everyone in the Center follow those guidelines.

If you or someone in your family is not feeling well or has potentially been exposed to any illness, we ask that you do not visit our Centers. Services will be continue to be provided by phone, text, chat or virtually for those who are not able to visit us in person.

## Center contact information is listed below:

Beaufort: Call 252.940.0900

Text APPT to 252.494.9625

Email ncworks.0520@nccommerce.com

Hertford: Call 252.862.1257

Text APPT to 252.506.8781

Email ncworks.1400@nccommerce.com

Martin: Call 252.792.7816

Text APPT to 252.618.0606

Email ncworks.9400@nccommerce.com

Pitt: Call 252.355.9067

Text APPT to 252.549.4545

Email <u>ncworks.4100@nccommerce.com</u>

As we continue to monitor each county, any changes to our opening will be posted on our website, <u>riverseastwdb.org</u>. We ask for your understanding and patience as we try to serve as many job seekers as possible, safely.

Jennie Bowen, Workforce Development Director states, "We are excited to be able to reopen our Centers and begin to see customers again. We have added many new virtual service options during this pandemic, and will continue offering those services to better assist our customers who may not be able to visit us in person. We appreciate the patience from our staff and our communities as we all have adapted to a new normal. We look forward to seeing you in our Centers soon!"

The board's office is located at 1502 N. Market St., Suite A in Washington. For more information, call (252) 974-1815.

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