



**NC Works Committee Meeting**

**AGENDA**

**Tuesday, November 10, 2020**

**1:00PM - 2:30PM**

*via ZOOM*

**NCWorks Committee Function /Mission**

*The NCWorks Committee will provide information and assist with operational and other issues relating to the one-stop delivery system (NCWorks Career Centers), which may include as member representatives of the one stop partners. This committee will also oversee the implementation, designation, certification and operation of the NCWorks Career (One-Stop) Centers throughout the LA as specified under WIOA. Oversight includes site visits, approval of fiscal expenditures of each Center, analysis and evaluation of performance indicators, such as customer satisfaction rate, business penetration rate, and employment rate, earnings/retention of customers and recommendation of corrective action as appropriate.*

**Call to Order**

- |      |   |   |
|------|---|---|
| 1:00 | Determination of a Quorum   | Mary H. Paramore, Chair                 |
| 1:05 | Consent Agenda*<br>Approval of the Minutes<br>Fund Management Report<br>Performance Reports |   |
| 1:10 | Discussion on NCWorks Continuous Improvement Reviews  | Wayne Rollins, Staff                    |
| 1:15 | Presentation of NCWorks Customer Survey   | Pat Harris, NCWorks Outreach Specialist |
| 1:30 | Review and Update of the Committee Goals/Objectives for PY20                                | Chair                                   |
| 1:45 | Selection/Recommendations of Resource Members   | Chair                                   |
| 1:50 | Selection of Vice Chair   | All                                     |
| 2:00 | Operator Report   | John Powell, One-Stop Coordinator       |
| 2:15 | Other Business  |   |
| 2:30 | Adjourn   |   |