

## NCWorks Guide for New Training Provider Account

Technically, you only need to complete the info that has a (\*) beside it, however, it's recommended that you complete ALL the requested fills, if applicable. The more complete your profile, the better chances a fully informed decision can be made upon review.

**Step 1** – Go to [www.NCWorks.gov](http://www.NCWorks.gov)

**Step 2** – Click not registered, scroll to option 3 and select provider

Username  Password  [Sign In](#)  
[Not Registered?](#) [Forgot Username/Password?](#) [En Español](#)

### Option 3 - Create a User Account

To become a NCWorks Online user with access to our online services, select one of the following account types. If you are not sure about registering, visit the [Why Register?](#) page.

[Individual](#) - Register as this account type if you are an individual and wish to search for the latest job openings, post a resumé online, find career guidance, search for training and education programs, find information on local employers, etc.

[Employer](#) - Register as this account type if you represent an employer and wish to post job openings online, search for candidates for your jobs, view local industry or labor market information, etc.

[Analyst](#) - Register as this account type if you are a labor market information or economic development professional looking to analyze area, occupation, and industry data over different geographical regions and time periods.

[Provider](#) - Register as this account type if you are a training provider who wishes to enter or update your available courses for use in the system. Once a new account request is approved, you will be able to enter information about your courses, such as costs, schedules, credentials, etc. You can also request that a training program be approved as eligible under the Workforce Innovation and Opportunity Act.

### Institution Identification Type

I own, represent, or work for an educational institution (school, university, etc) and wish to be added to my institution's existing account.

I own, represent, or work for an educational institution (school, university, etc) and need to create a new account for my institution.

Cancel

Next

Only select this option if your institution has never been associated with NCWorks or its predecessors, i.e. NCSTARS, WorkforcePlus, etc.

**Step 3** – Complete a general NCWorks provider profile for your institution. (Example below for your reference)

Login Information

\* User Name:  Enter Unique User Name (3 - 20 Characters, letters or numbers)

\* Password:  Enter Password (8 - 18 characters, and must include at least one uppercase letter, one lowercase letter, one number and one special character. Allowable characters are (!), (@), (#), (\$), (%), (^), (\*), (.), (.), (,))  
**Very Strong!**

\* Confirm Password:

\* Security Question:  Hint to help if you have

\* Security Question Response:

Going forward, you will need this information every time you log into NCWorks, so make note of what you originally enter.

Federal Employer ID

\* Federal Employer ID No: or Social Security Number:  Do not enter dashes. Example 999001111

Type of Identification:

Social Security Number

Federal Employer Identification Number

Please enter FEIN associated with your training institution and select appropriate identifier.

Institution Identification

\* Institution Name:

Institution Code/BPA# (if you are a current provider):

\* Institution Type:

\* Institution Ownership:

Please enter the full institution name as it relates to your FEIN and other public marketing materials.

**Institution Primary Location**

\* Address 1:   
Address 2:   
\* City:   
\* State:    
\* Zip:  [\[Find Zip Code\]](#)

**IMPORTANT:** Please enter the address of the physical location training will be provided.

**Contact Information**

Title:   
\* First name:   
Middle Initial:   
\* Last Name - (include suffix e.g. Jr, Sr, PhD, etc):   
\* Contact Phone Number:  -  -  Ext.   
Cell Phone:  -  -   
Contact Fax Phone Number:  -  -   
Email Address:   
Preferred Notification Method:    
Institution URL:   
Enter URL e.g. (http://www.companywebsite.com)

**IMPORTANT:** Please enter the contact information of the lead person that can be contacted in the event an issue arises. There will be an opportunity to enter additional contacts for those using NCWorks day-to-day.

Please select the option you will monitor the most. **NOTE:** internal message means correspondence will happen within the NCWorks message center.

[Create Email Account](#) [Read Our Email Security Policy](#)

**Cancel** **Next**

## Provider Information

\* Status:  Active  Inactive

\* LWIA Region: State

**NOTE:** This should say "State."

Linked Employer:  [ [Search For Employer](#) ]

Vendor ID:

\* FEID/SSN: 334580000

\* Provider Name 1: New Provider Training Institute

Provider Name 2:

\* Address 1: 111 New Lane

Address 2:

If your institution has an NCWorks Employer Profile, you are able to associate your Provider Program to it by clicking this link. Please be aware of FEIN's.

Note: By entering the Zip Code first, the system will automatically populate the City and State fields.

\* City: Concord

\* State: North Carolina

\* Zip: 28028

URL:

Enter URL e.g. (<http://www.companysite.com>)

Type of Business: None Selected

State Use 1:

State Use 2:

State Use 3:

State Use 4:

State Use 5:

**NOTE:** If this does not apply to your institution, you do not need to complete the State Use 1-5.

### Billing Address Information

Populate the Billing Address from: [Provider's Main Address](#)

* Billing Address 1:	<input type="text" value="111 New Lane"/>
Billing Address 2:	<input type="text"/>
* Billing City:	<input type="text" value="Concord"/>
* Billing State:	<input type="text" value="North Carolina"/>
* Billing Zip:	<input type="text" value="28028"/>
* Attention:	<input type="text" value="Lioness Roar"/>

**NOTE:** If they differ, enter respective addresses for each.

### Mailing Address Information

Populate the Mailing Address from: [Provider's Main Address](#) | [Provider's Billing Address](#)

* Mailing Address 1:	<input type="text" value="111 New Lane"/>
Mailing Address 2:	<input type="text"/>
* Mailing City:	<input type="text" value="Concord"/>
* Mailing State:	<input type="text" value="North Carolina"/>
* Mailing Zip:	<input type="text" value="28028"/>
* Mailing Attention:	<input type="text" value="Lioness Roar"/>

**CRS Provider Information**

Institution Name: New Provider Training Institute

\* Institution Type: Private Business and Technical Schools

\* Institution Ownership: Private for profit institution

Years in Business: 8

Disabled Access:  Yes  No

ADA Compliant:  Yes  No

Source of Funding: Partnership funding.

Institution Description: New Training Provider Institute provides premier learning opportunities for aspiring Workforce Innovation and Opportunity Act (WIOA) providers who wish to be on the illustrious Eligible Training Provider List (ETPL).

\* Main Telephone Number: 888 - 654 - 3211

Main Email Address: nprovider@email.com

Is this a Community College?  Yes  No

\* Accreditation:  Yes  No

Accrediting Body: Accrediting Commission for Career Schools/Col...

Career Assessment Available:  Yes  No

Career Counseling Available:  Yes  No

Job Placement Assistance Available:  Yes  No

Tutorial Services Available:  Yes  No

On-site Child Care Available:  Yes  No

\* State Approving Agency Exemption Certificate on File:  Yes  No

\* State Approving Agency Receipt Letter on File:  Yes  No

Financial Aid Available:  Yes  No

As stated above, some fields are not "required", however, they provide important info that will better assist during registration review.

Although it's not required, please provide an email address, if available.

Save

Cancel

You have successfully registered your institution in NCWorks! Please note the registration notice outlined below:

General      Locations      Contacts

Thank you for registering. Your access request will be reviewed and you will be contacted once your information has been verified. Once your access is approved you will be able to add and maintain your institution's programs. If you have any questions, please click [here](#) to contact your local Career Center

Provider: New Provider Training Institute

While you await the review and approval of your institutes NCWorks Profile, you should complete the location and contact tabs for your institution. General instruction is on how to do this is below.

**Step 4** – The primary address entered during the initial registration will populate into this section. If applicable, enter additional locations training is also offered for your institution, i.e. North Campus, East Campus, etc.

General      **Locations**      Contacts

Provider: New Provider Training Institute

Status: Active ▾

Click "add location" to enter additional training locations, if applicable.

**Provider's Location Details**

Location ID	Location Name	Primary Address	Contacts	Active	Action
183	New Provider Training Institute	111 New Lane Concord NC 28028	None Listed	Active	<a href="#">Edit Contacts</a>

**Add Location**

### Provider Location Information

\* Status:  Active  Inactive

\* Vendor ID:  [ [Populate with Provider's Vendor ID](#) ]

\* Location Name 1:

Location Name 2:

\* Address 1:

Address 2:

\* City:

\* State:  ▼

\* Zip:

URL:

### Billing Address Information

Populate the Billing Address from: [Above Address](#) | [Provider's Main Address](#) | [Provider's Billing Address](#)

\* Billing Address 1:

Billing Address 2:

\* Billing City:

\* Billing State:  ▼

\* Billing Zip:

\* Attention:

### Mailing Address Information

Populate the Mailing Address from: [Above Address](#) | [Above Billing Address](#) | [Provider's Main Address](#) | [Provider's Billing Address](#) | [Provider's Mailing Address](#)

\* Mailing Address 1:

Mailing Address 2:

\* Mailing City:

\* Mailing State:  ▼

\* Mailing Zip:

\* Mailing Attention:

### Provider's Location Details

Location ID	Location Name	Primary Address	Contacts	Active	Action
183	New Provider Training Institute	111 New Lane Concord NC 28028	Lioness Roar	Active	<a href="#">Edit Contacts</a>
184	New Training Provider Institute - South Campus	999 New Lane South Concord NC 28028	None Listed	Active	<a href="#">Edit Contacts</a>

Add Location

Your newly entered location should populate in the location details section. You can continue to add locations, if applicable.

### Step 5 – Add contacts for your institution.

[General](#) [Locations](#) [Contacts](#)

Provider: New Provider Training Institute

Location Status:

Display contacts associated with the selected location of:

### Provider's Contact Details

You currently have no saved contacts

Add Contact

Using the dropdown menu, select the location this contact is directly associated with.

Click "add contact."

**NOTE:** Over time, as contact statuses with the institution may change, you can return and change their status to reflect its current state.

For help click the question mark icon.

\* indicates required fields.

### Contact Information

\* Status:  Active  Inactive

\* First Name:

Middle:

\* Last Name:

Contact Title:

\* Telephone:  -  -  Ext.

Fax:  -  -

Please select the location this contact is associated with and a "contact type"

Selected	Location ID	Location Name	Location Address	Contact Type
<input type="checkbox"/>	183	New Provider Training Institute	111 New Lane Concord, NC 28028	Primary
<input type="checkbox"/>	184	New Training Provider Institute - South Campus	999 New Lane South Concord, NC 28028	Alternate

- Primary
- Alternate
- Training Service
- Administrative
- Finance

Primary E-mail:

Secondary E-mail:

Confirm Secondary E-mail Address:

Although not required, please provide a direct email address for this contact, if available.

[Read Our Email Security Policy](#)

Notes (2,000 characters max)

Some HTML tags such as embedded videos are not allowed in this text box and will not be saved.

**B I U T<sub>x</sub>** | | | | |

Format | Font | Size | **A** | | |

Please use this section to add any notes about this contact. Ex: "Please use this contact if there are questions about program costs for New Provider Training Institute."

**General**      **Locations**      **Contacts**

**Provider: New Provider Training Institute**

Location Status:  
Active ▼

Display contacts associated with the selected location of:  
Any Location

**Provider's Contact Details**

All contacts will populate here, with an opportunity to review, edit, and additional ones, if applicable.

Contact ID	Contact Name	Location	Telephone	Location Status	Action
59	Lioness Roar	New Provider Training Institute - Primary	888-654-3211	Active	<a href="#">Edit Locations</a>
60	Carl Barlow	New Training Provider Institute - South Campus - Training	888-876-5433	Active	<a href="#">Edit Locations</a>

**Add Contact**

**Until your profile registration has been reviewed and approved, you have access to explore the many features of NCWorks. You will be notified of the status of your profile via the method in which you decided to receive NCWorks correspondence.**

**NCWorks Online**

Welcome to the NCWorks Online directory of services Roar, Lioness . Please select one of the options below.

**Services for Providers**

- [Demand Occupations](#)  
Select this option to view the current list of demand occupations.
- [Manage Provider Profile](#)  
Select this option to manage the provider profile and contact information.
- [Manage Provider User Profile](#)  
Select this option to manage your user profile and contact information.
- [Education Services](#)  
Find a suitable training or educational program, as well as information on training providers and schools.

**Other Services**

- [Assistance Center](#)
- [Learning Center](#)

Services   Site Map   Site Search   Preferences   Feedback   Assistance

Once your institution registration is reviewed and approved, you will be able to log into NCWorks Online, using the credentials you created in (Step 3) and see “manage institution programs” to enter details about programs your institution offers.

To learn more details about entering programs into NCWorks, see “Entering Programs into NCWorks Guide.”

**NCWorks Online**

Welcome to My Provider Workspace Roar, Lioness .  
This page allows you to customize the content you are interested in. Click on a button in the grid to access the details of a work item, or select another function from the menu on the left hand side of the screen.

**My Provider Workspace**

- My Provider Dashboard
- My Provider Account
- Directory of Services

**Services for Providers**

- Manage Institution Programs**
- Demand Occupations
- View Reports
- Manage Provider Profile
- Manage Provider User Profile
- Education Services

**Other Services**

- Communication Center
- Assistance Center
- Learning Center

**My Provider Dashboard** | **My Provider Account** | **Directory of Services**

**Provider User Profile**

- [View Your Personal Profile](#)
- [Demand Occupations](#)
- [Reports](#)
- [Manage Institution Programs](#)

**Need help or more information**

- [Assistance Center](#)  
Find the answers to your questions or issues.
- [Learning Center](#)  
Watch self paced training videos and tutorials.

Note that help is available on most pages by clicking the question mark

**My Messages**

- [0 Unread Messages](#)
- [1 Read Messages](#)

[Enter the Message Center](#)

**Education Services**

- [Training Providers and Schools](#)  
Locate information on specific training providers and schools.
- [Training and Education Programs](#)  
Locate a training or educational program.

[More Education Services](#)

[\[ Configure Dashboard Widgets \]](#)

**If you have questions about this guide and/or its content, please contact:**

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*Centralina serving Anson, Cabarrus, Iredell, Lincoln, Rowan, Stanly, and Union counties*