



NC Works Committee Meeting

AGENDA

November 10, 2021

1:30PM - 3:00PM

NCTelecenter, Williamston and via ZOOM

NCWorks Committee Function /Mission

The NCWorks Committee will provide information and assist with operational and other issues relating to the one-stop delivery system (NCWorks Career Centers), which may include as member representatives of the one stop partners. This committee will also oversee the implementation, designation, certification and operation of the NCWorks Career (One-Stop) Centers throughout the LA as specified under WIOA. Oversight includes site visits, approval of fiscal expenditures of each Center, analysis and evaluation of performance indicators, such as customer satisfaction rate, business penetration rate, and employment rate, earnings/retention of customers and recommendation of corrective action as appropriate.

Call to Order

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|------|---|-----------------------------------|
| 1:30 | Determination of a Quorum | |
| 1:35 | Consent Agenda* | |
| | Approval of the September 8, 2021 Minutes | |
| | Fund Management Report | |
| | Performance Reports | |
| 1:40 | Election of Chair/Vice Chair | |
| 1:45 | Funding Recommendations | Lou Stout, Compliance Manager |
| 1:50 | Incumbent Worker Training Program Policy Update | Lou Stout, Compliance Manager |
| 1:55 | Statement of Work & Performance Improvement Plan Update | Jennie Bowen, Director |
| 2:05 | Future of NCWorks Discussion | Jennie Bowen, Director |
| | - Updates on Center Locations/Management | |
| | - Virtual Service Delivery Options | |
| 2:15 | Committee Goals and Objectives Updates | Jennie Bowen, Director |
| 2:20 | One Stop Operator Report | John Powell, One-Stop Coordinator |

2:30 Other Business

Adjourn

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