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FOR IMMEDIATE RELEASE April 29, 2022

## **Operational Changes of the Rivers East NCWorks Career Centers**

Washington, N.C. – In an effort to realign staffing and better meet customer demands, the NCWorks Career Centers in the Rivers East Workforce Development Board area will begin new hours on Monday, May 2.

Customers of the Beaufort County, Bertie County, Hertford County, Martin County, and Pitt County NCWorks Career Centers will notice scheduling and staffing changes.

The new hours for each center will be as follows:

**Beaufort County**, located at 1502 N Market Street in Washington Mondays and Wednesdays, 8:30am-4:30pm

**Bertie County**, located at 409 Granville Street in Windsor Tuesdays and Thursdays, 9:00am-4:00pm

Hertford County, located on the campus of Roanoke-Chowan Community College at 109 Community College Road, Jernigan Building B in Ahoskie Mondays and Thursdays, 8:30am-4:30pm

**Martin County**, located at 407 E Boulevard in Williamston Mondays and Wednesdays, 8:30am-4:30pm

**Pitt County**, located at 3101 Bismarck Street in Greenville Monday through Friday 8:30am-5:00pm

Note: Summer hours begin May 16 and go through August 5. Summer hours are Monday through Thursday, 8:00am-7:00pm; and Fridays 8:00am-5:00pm.

Customers can continue to receive assistance by texting:

Beaufort County: Text ASSIST to 252.494.9627

Bertie & Martin County: Text ASSIST to 252.618.0606

Hertford County: Text ASSIST to 252.506.8781
Pitt County: Text ASSIST to 252.549.4545

These schedule changes will allow Center Staff to be more present within their community by being on-site providing services at the local libraries, community colleges, and community resource locations throughout each county beginning in June.

Jennie Bowen, Workforce Development Director states, "We believe by restructuring our current staff, Center operating days and hours, and adding more outreach into our community locations soon, we will be better able to meet our customers where they are. We hope these changes will help our customers overcome the major barriers many face with transportation and access to the internet and be able to better access staff assisted services."

The board's office is located at 1502 N. Market St., Suite A in Washington. For more information, call 252.974.1815.

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