



NCWorks Committee Agenda
Tuesday, January 9, 2024, at 3pm
via Zoom

The NCWorks Committee will provide information and assist with operational and other issues relating to the one stop delivery system (NCWorks Career Centers), which may include as member representatives of the one-stop partners. This committee will also oversee the implementation, designation, certification and operation of the NCWorks Career (One-Stop) Centers throughout the LA as specified under WIOA. Oversight includes site visits, approval of fiscal expenditures of each Center, analysis and evaluation of performance indicators, such as customer satisfaction rate, business penetration rate, employment rate, earnings/retention of customers and recommendation of corrective action as appropriate.

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| 3:00 pm | Call to Order
Determination of a Quorum | Vivian Saunders, Chair |
| 3:05 pm | Consent Agenda*
Approval of November 7, 2023 Minutes
Operator Performance Report July 1-December 31
Center Performance Report July 1-December 31 | Vivian Saunders, Chair |
| 3:10 pm | New Business
Performance Improvement Plan Review
Funding Recommendations*
One Stop Operator Report | Ashlan Crouch, Program Specialist
Kim Laws, Compliance Manager
Callie Northern-Herring, Center Manager |
| 3:40 pm | Other Business | Vivian Saunders, Chair |
| 4:00 pm | Adjourn | |

**Items requiring a vote*

Next Meeting: March 12 at 3pm