

NCWorks Committee Agenda

Tuesday, September 9, 2025, at 3pm *via Zoom*

The NCWorks Committee will provide information and assist with operational and other issues relating to the one stop delivery system (NCWorks Career Centers), which may include as member representatives of the one-stop partners. This committee will also oversee the implementation, designation, certification and operation of the NCWorks Career (One-Stop) Centers throughout the LA as specified under WIOA. Oversight includes site visits, approval of fiscal expenditures of each Center, analysis and evaluation of performance indicators, such as customer satisfaction rate, business penetration rate, employment rate, earnings/retention of customers and recommendation of corrective action as appropriate.

3:00 pm Call to Order Vivi	an Saunders, Chair
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Determination of a Quorum

Introduction of Committee Members

3:05 pm Consent Agenda* Vivian Saunders, Chair

Approval of May 13, 2025 Meeting Minutes Operator Performance Report- Final PY24

Operator Performance Report July 1, 2025-August 31, 2025

Center Performance Report- Final PY 24

3:10 pm **New Business**

NCWorks Center Certification Site Review
Center Performance Measures PY25*
Updated Center Operations Schedule *

Jennie Bowen, Director
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Incumbent Worker Training Grant Awards*

Jerry Townsend, Business Services Manager

A/DW Program Operator Update & Success Story Callie Northern-Herring, Service

Delivery Manager

One Stop Operator Update Cornelia Cox, One Stop Specialist

3:40 pm Other Business

Re-election of Chair/Vice Chair*

November Meeting Date

Vivian Saunders, Chair

Vivian Saunders, Chair

4:00 pm Adjourn

^{*}Items requiring a vote